

# TOUCHSCREEN TROUBLESHOOTING

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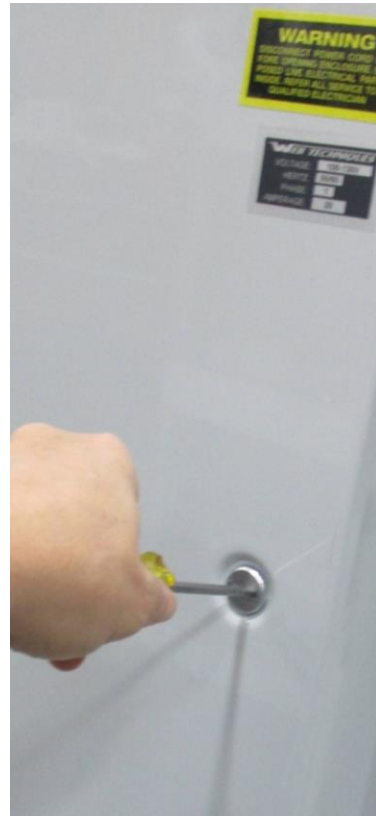
**CAUTION:**  
**BE SURE TO UNPLUG SYSTEM**  
**FROM POWER SOURCE.**



Step 1: Turn off the power to your rewind system and unplug it.



Step 2: Use a flathead screwdriver to open the enclosure.



Step 3: Check the gray cable to make sure that it is plugged into the PLC and that it has not vibrated loose.



Step 4: Close and lock the enclosure and turn the plug in your rewind system.



Step 5: Turn the power on. The touchscreen should be working. {If not proceed to the next page.}



Troubleshooting Continued.....

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**BE SURE TO UNPLUG SYSTEM**  
**FROM POWER SOURCE.**

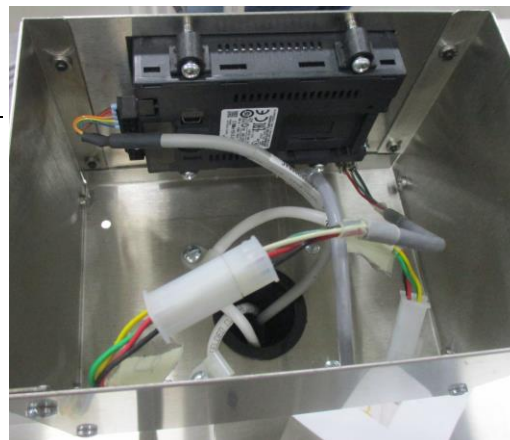
Step 1: Turn off the power to your rewind system and unplug it.



Step 2 - Remove HMI cover and back plate on pedestal enclosure



Step 3 – Make sure all wires are connected and are not loose.



Step 4 - Reconnect HMI cover and back plate on pedestal enclosure



Step 5 - Reconnect system to power supply and turn on the system. The touchscreen should be working. If not contact Web Techniques for further troubleshooting.

